

# HOW DO YOU WANT TO MEDIATE?



## MEDIATION DAY

Pull up to another glass tower, wind your way down the garage, then ride up 40 floors.



Pull up to the historic Hickory Street Annex – park right at the door.



## THE MORNING GRIND



Sipping the same old coffee in a generic conference room as you start your day.



Enjoying coffee you actually like surrounded by exposed brick walls and a 400 gallon saltwater fish tank.



## SIT DOWN, POWER UP



Claim a stiff boardroom chair and hope you can reach an outlet. How complicated is the Wi-Fi?



Settle into a comfy chair with easy access to power and Wi-Fi.



## GET TO WORK



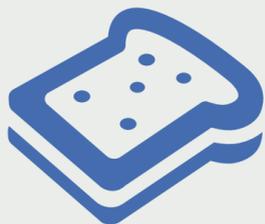
Devote the entire morning getting the mediator up to speed.



Dive right into constructive, substantive conversations with a mediator who's already up to speed.



## LUNCH IS SERVED



Wonder where the morning went as you down some chips and a cold sandwich.



Continue on your productive morning as you dig into sizzling fajitas with all the trimmings.



## CONTINUE THE CONVERSATION



Rehashing the same facts and legal arguments from the morning.



Moving toward creative solutions based on a real understanding of the facts, the law, and practical reality.



## BREAK TIME



Scarf something sugary while basking in flat fluorescent lighting.



Re-energize with a healthy snack while the sun streams through our vintage 20s-era windows.



## MOMENT OF TRUTH



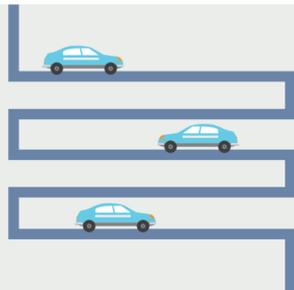
Ready to throw in the towel, and wondering where the day went.



Rolling up your sleeves because you're working with someone whose creative solutions can actually get the job done.



## WRAPPING UP



Do they validate? And, which floor did you park on again? Go around and around and around in a dimly lit garage.



Out the door and you're on your way.



## AFTER THE FACT



Disappointed with no conclusion and no commitment to follow up.



Confident that your mediator views follow-up as an opportunity and not a chore -- and will do what it takes to bring your case to conclusion.



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